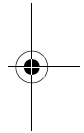
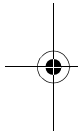


Cat. No. 43-927  
**OWNER'S MANUAL**  
CID-927

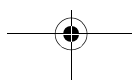
Please read before using this equipment.

# Fashion Caller ID Phone

with 64-Memory Caller ID



**RadioShack®**



## FEATURES

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Your RadioShack CID-927 Fashion Caller ID Phone is a telephone that also shows the caller's telephone number (and name, if available in your area) and the date and time of each call, as provided by your local telephone company to Caller ID service subscribers.

Your CID-927 has these features:

**Caller ID Memory** — stores up to 64 Caller ID records.

**Priority Memory Dialing** — lets you store three priority memory numbers and call them with the touch of a button.

**3-Line Liquid Crystal Display** — lets you view an entire caller ID record on one screen.

**New Call Counter** — shows the number of new calls you have received.

**Review Scrolling** — lets you easily scroll through all records in Caller ID memory.

**DELETE Button** — lets you erase call records one at a time or all at once.

**Trilingual Caller ID Messages** — displays in English, Spanish, or French.

**Message Waiting** — lets you know that you have received a voice mail message (if you subscribe to a message service from your local phone company).

**Contrast Control** — lets you adjust the display's contrast to match your preference.

**Redial** — lets you quickly redial the last number dialed.

**Flash** — sends an electronic switch-hook signal for use with special phone services, such as Call Waiting.

**Adjustable Ringer Volume** — lets you set the ringer's volume to low, high, or off.

**Tone/Pulse Dialing** — lets you use either type of service, and easily switch from pulse to tone dialing for special services (such as bank-by-phone).

**Hearing-Aid Compatible** — lets you use the telephone with hearing aids that have a T (telephone) switch.

This phone has been tested and found to comply with all applicable UL and FCC standards.

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RadioShack is a registered trademark used by Tandy Corporation.

**WARNING:** To reduce the risk of fire or shock hazard, do not expose this product to rain or moisture.



**CAUTION**

RISK OF ELECTRIC SHOCK.  
DO NOT OPEN.



**CAUTION:** TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER OR BACK. NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED PERSONNEL.



This symbol is intended to alert you to the presence of uninsulated dangerous voltage within the product's enclosure that might be of sufficient magnitude to constitute a risk of electric shock. Do not open the product's case.



This symbol is intended to inform you that important operating and maintenance instructions are included in the literature accompanying this product.

## IMPORTANT CALLER ID INFORMATION

To use the CID-927's Caller ID feature, you must be in an area where Caller ID service is available and you must subscribe to the service.

Where Caller ID is offered, one or more of the following options are generally available:

- caller's number only
- caller's name only
- caller's name and number

## READ THIS BEFORE INSTALLATION

We have designed your CID-927 to conform to federal regulations, and you can connect it to most telephone lines. However, each telephone (and each device, such as an answering machine) that you connect to the telephone line draws power from the telephone line. We refer to this power draw as the device's ringer equivalence number, or REN. The REN is on the bottom of your telephone.

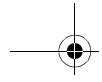
If you use more than one telephone or other device on the line, add up all the RENs. If the total is more than five, your telephones might not ring. In rural areas, a total REN of three might impair ringer operation. If ringer operation is impaired, remove one of the devices from the line.

## FCC STATEMENT

Your CID-927 complies with Part 68 of *FCC Rules*. You must, upon request, provide the FCC registration number and REN to your telephone company. Both numbers are on the bottom of the CID-927.

**Note:** You must not connect your CID-927 to:

- coin-operated systems
- party-line systems
- most electronic key phone systems

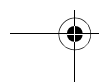
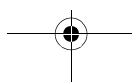
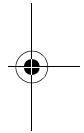
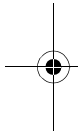


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The CID-927 also complies with the limits for a Class B device as specified in Part 15 of *FCC Rules*. These limits provide reasonable protection against radio and TV interference in a residential area. However, your telephone might cause TV or radio interference even when it is operating properly. To eliminate interference, you can try one or more of the following corrective measures.

- Reorient or relocate the TV's receiving antenna.
- Increase the distance between the telephone and the radio and TV.

Consult your local RadioShack store if the problem still exists.



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## PREPARATION

### INSTALLING BATTERIES

Your CID-927 requires four AAA batteries (not supplied) to store and display Caller ID records. For the best performance, we recommend alkaline batteries, available at your local RadioShack store.

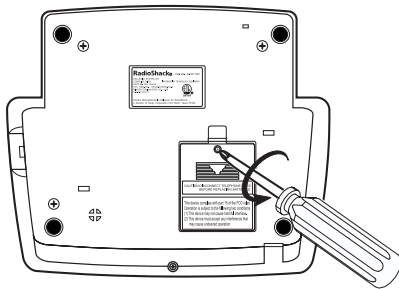
#### Cautions:

- Use only fresh batteries of the required size and recommended type.
- Do not mix old and new batteries, different types of batteries (standard, alkaline, or rechargeable), or rechargeable batteries of different capacities.

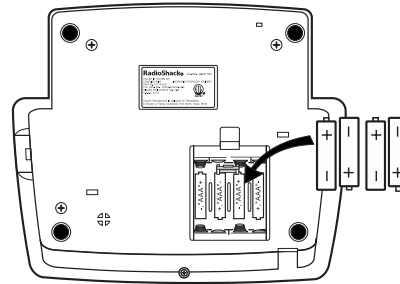
Follow these steps to install batteries.

**Note:** When replacing the batteries, install the new ones within 2 minutes, or the CID-927's date and time will be lost. (The Caller ID information, however, stays stored in the CID-927's memory.)

1. Use a Phillips screwdriver to remove the screw on the battery compartment cover.



2. Press in the tab on the battery compartment cover and lift off the cover.
3. Put the batteries in the compartment as indicated by the polarity symbols (+ and -) marked inside.



4. Replace the cover and secure it with the screw.

Once you install the batteries, **12:00AM 1/01** appears.

The telephone company sends the correct time with each incoming call, so the correct date and time are automatically set when the CID-927 receives its first call.

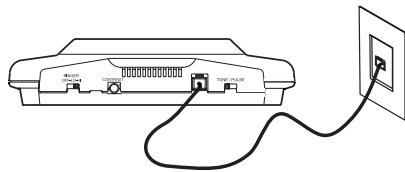
When  flashes in the upper right corner of the display or the display dims, replace batteries.

#### Cautions:

- Always remove old or weak batteries. Batteries can leak chemicals that can destroy electronic parts.
- Dispose of old batteries promptly and properly. Do not burn or bury them.

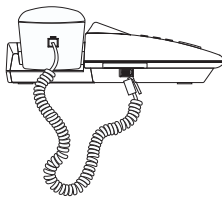
## CONNECTING THE PHONE

Plug one end of the supplied modular cord into the jack on the back of the CID-927. Then plug the other end of the cord into the modular phone line jack.



## CONNECTING THE HANDSET

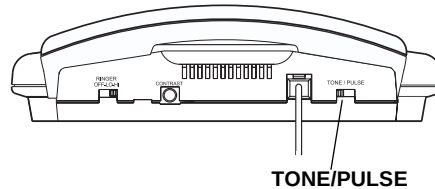
Plug one end of the supplied coiled modular cord into the jack on the left side of the phone and the other end into the jack on the handset. Then place the handset on the base.



## SETTING THE DIALING MODE

Set **TONE/PULSE** on the back of the base for the type of service you have. If you are not sure which type you have, do this test.

1. Be sure **TONE/PULSE** is set to **TONE**.



2. Lift the handset and listen for the dial tone.
3. Press any number except 0.

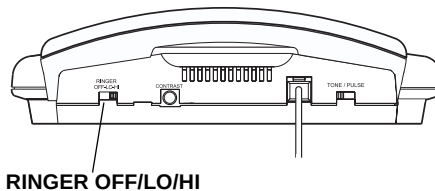
**Note:** If your phone system requires that you enter an access code (9, for example) before you dial an outside number, do not press that number.

If the dial tone stops, you have touch-tone service. Leave **TONE/PULSE** set to **TONE**.

If the dial tone continues, you have pulse service. Set **TONE/PULSE** to **PULSE**.

## SETTING THE RINGER'S VOLUME

Set **RINGER OFF/LO/HI** on the back of the base to **LO** for a normal ringer volume, or **HI** for a louder ring.

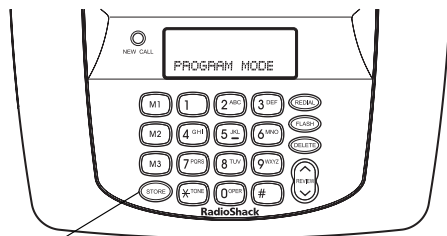


If you do not want the ringer to sound, set **RINGER OFF/LO/HI** to **OFF**. With the ringer off, you can still make calls (and answer calls if you hear another phone on the same line ringing).

## SETTING THE DISPLAY LANGUAGE

The CID-927 is preset to show Caller ID messages in English. Follow these steps to change the language to French or Spanish.

**Note:** If you do not finish a step within 20 seconds and the phone exits setup, or if you make a mistake, start again at Step 1.



STORE

1. Press **STORE**. **PROGRAM MODE** appears.
2. Press **REVIEW**  $\wedge$ . **SET LANGUAGE** then **1=EN 2=SP 3=FR** appears.
3. Press:
  - **1** to select English
  - **2** to select Spanish
  - **3** to select French

The CID-927 beeps once, then the current time display returns.

## SETTING THE DATE AND TIME

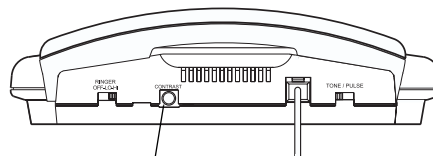
Your phone company sends the date and time with each incoming call if you subscribe to Caller ID service. Or, follow these steps to set the date and time.

**Note:** If you make a mistake, simply start again at Step 1.

1. Press **STORE**. **PROGRAM MODE** appears.
2. Press **REVIEW**  $\wedge$ . **- : - - / - -** with the date cursor flashing and **SET DATE** appear.
3. Enter the desired date using number keys. **SET TIME** appears and the hour cursor flashes.
4. Enter the desired time.  $\star$ =**AM**  $\#$ =**PM** appears.
5. Press  $\star$  to select AM or  $\#$  to select PM. The phone beeps and the set time display returns.

## ADJUSTING THE DISPLAY CONTRAST

Repeatedly press **CONTRAST** on the back of the phone to adjust the display contrast. The CID-927 beeps once then the current time display returns.

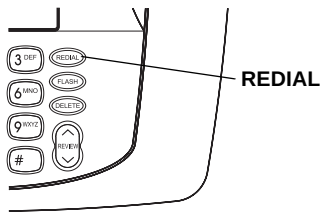


CONTRAST

## PHONE OPERATION

### USING REDIAL

The redial memory holds up to 32 digits, so it can store both long-distance and local numbers. To redial the last number, lift the handset then press **REDIAL**.

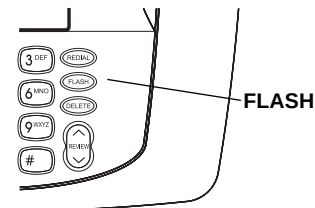


#### Notes:

- The redial memory only stores the last 32 digits of any number dialed.
- The redial memory does not store a flash entry but stores any digits you press after **FLASH** (see "Using Flash").

### USING FLASH

**FLASH** performs the electronic equivalent of a switchhook operation for special services, such as Call Waiting.



For example, if you have Call Waiting, press **FLASH** to answer an incoming call without disconnecting the current call. Press **FLASH** again to return to the first call.

**Note:** If you do not have any special phone services, pressing **FLASH** might disconnect the current call.

### USING TONE SERVICES ON A PULSE LINE

Some special services, such as bank-by-phone, require tone signals. If you have pulse service, follow these steps to use those special services.

1. Be sure **TONE/PULSE** is set to **PULSE**.
2. Call the service.
3. When the service answers, press **\***. Any additional numbers you dial are sent as tone signals.

### STORING AND DIALING PRIORITY NUMBERS

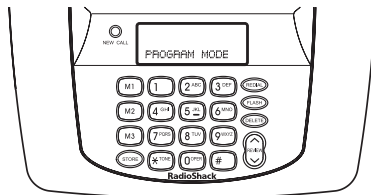
You can store emergency phone numbers or the phone numbers you call most frequently in the three priority memory locations for one-touch dialing.

Each memory location can store up to 16 digits.

**Notes:**

- You will hear a dial tone during most steps of this procedure. The phone does not actually dial the number as you store it, but you might also hear a busy tone or recorded operator's voice after a few seconds. This is normal.
- If you do not complete a step within 15 seconds, you must start over from Step 2.

1. Press **STORE**. **PROGRAM MODE** appears.



2. Enter the phone number you want to store.

**Note:** If you make a mistake, hold down the switchhook for a few seconds, then release it and start over at Step 2.

3. Press **M1**, **M2**, or **M3** to store the priority number.

Without hanging up, repeat Steps 2–4 to store other numbers. Hang up the handset when you are finished.

To dial a priority memory number, lift the handset and press **M1**, **M2**, or **M3**.

## Testing Stored Emergency Numbers

If you want to test a stored emergency number (police department, fire department, ambulance), make the test call during the late evening or early morning hours to avoid peak demand periods. Remain on the line to explain the reason for your call.

## Chain-Dialing

For quick recall of numbers for special services (such as alternate long-distance or bank-by-phone), you can store each group of numbers in its own memory location.

When calling special services, dial the service's main number first. At the appropriate place in the call, dial the memory number for the additional numbers you want to send.

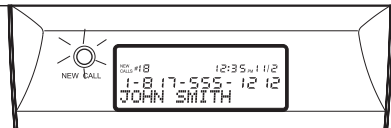
## USING THE INDEX CARD

The index card on the bottom of the handset provides a convenient place for you to record names and phone numbers for easy reference. Remove the plastic cover with a small, pointed object, such as a straightened paper clip. Write the names and numbers (in pencil in case you want to change them later), then replace the cover.

## CALLER ID OPERATION

If you subscribe to Caller ID service from your phone company, the phone company sends information about the call (as well as the time and date) between the first and second rings of every call you receive. The CID-927 displays this call information and updates the phone's built-in clock. The CID-927 can also show other information about the call. See "Caller ID Messages."

The NEW CALL indicator flashes during an incoming call, and **NEW CALL** appears on the display. The Caller ID record appears for about 20 seconds, then the Caller ID and new Caller ID record totals appear.



If you subscribe to your phone company's message waiting service, the CID-927 tells you when you have a message waiting.  appears and remains until you retrieve the message.

If your phone company sends information indicating that the incoming call is long distance, **L.D.C.** appears.

## CALLER ID MESSAGES

| Display                                                                   | Description (English/<br>French/Spanish)                                                                                                                                    |
|---------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>NO CALLS</b><br><b>AUCUN</b><br><b>APPELS</b><br><b>NO LLAMADAS</b>    | Appears when there are no call records in the CID-927's memory when you press a <b>REVIEW</b> key.                                                                          |
| <b>-OUT OF AREA-</b><br><b>-HORS ZONE-</b><br><b>-FUERA DE AREA-</b>      | Appears when the caller is not within a Caller ID service area. No caller information appears.                                                                              |
| <b>-END OF LIST-</b><br><b>-FIN DE LIST-</b><br><b>-FIN DE LISTA-</b>     | Appears when you reach the end of your call records.                                                                                                                        |
| <b>-ERROR-</b><br><b>-ERREUR-</b><br><b>-ERROR-</b>                       | Appears when the Caller ID information was garbled, or when there was an error during the transmission of Caller ID information. A <b>-</b> appears where the data is lost. |
| <b>-PRIVATE CALL-</b><br><b>APPEL PERSONNEL</b><br><b>LLAMADA PRIVADA</b> | Appears when the caller has blocked the Caller ID information from being sent.                                                                                              |

## REVIEWING CALLER ID RECORDS

Each time you receive a call, your CID-927 stores a Caller ID record that you can review later. A Caller ID record includes:

- call number (in the order the call is received)
- time and date of the call
- caller's telephone number
- caller's name (if available)

Repeatedly press **REVIEW**  $\wedge$  or  $\vee$  to see Caller ID records.

**END OF LIST** appears after the first or last record as you scroll through the list.

### Notes:

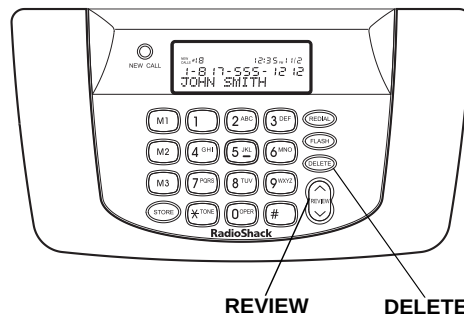
- The display shows up to 10 digits of a phone number. If an incoming phone number is longer, the display shows only the last 10 digits.
- The CID-927 returns to the time/date display after about 20 seconds if you do not press a key.

## DELETING CALLER ID RECORDS

The CID-927 lets you delete individual Caller ID records or all reviewed Caller ID records. It will not delete Caller ID records that have not been reviewed.

**Note:** You cannot delete Caller ID records during a call.

To delete a single Caller ID record, repeatedly press **REVIEW**  $\wedge$  or  $\vee$  to select a record, then press **DELETE** twice. If there are no other records, **NO CALLS** appears.



To delete all Caller ID records, wait until the CID-927 shows the clock display, then hold down **DELETE** for about four seconds. **ERASE ALL** flashes, then the phone beeps once to confirm all records were deleted.

## TROUBLESHOOTING

We do not expect you to have any problems with your CID-927, but if you do, the following suggestions might help.

| Problem                                  | Possible Cause                                                                                        |
|------------------------------------------|-------------------------------------------------------------------------------------------------------|
| No dial tone                             | The phone line and handset cords might not be securely connected. Reconnect them.                     |
| Display is blank                         | Batteries are weak (or not installed). Replace with (or reinstall) new batteries.                     |
| Volume drops or you hear unusual sounds  | Someone has picked up another phone on the same line. Hang up the other phone.                        |
| Call is noisy                            | Interference during the call. Hang up and redial the number.                                          |
| Can receive calls, but cannot make calls | Set <b>TIP</b> correctly for the type of service you have (see "Setting the Dialing Mode" on Page 7). |

If you still have problems, disconnect the phone. If other phones on the same line work properly, the fault is in this phone or its installation. If you cannot find the problem, take your CID-927 to your local RadioShack store for assistance.

## CARE AND MAINTENANCE

Your RadioShack CID-927 Fashion Caller ID Phone is an example of superior design and craftsmanship. The following suggestions will help you care for your CID-927 so you can enjoy it for years.



Keep the CID-927 dry. If it gets wet, wipe it dry immediately. Liquids might contain minerals that can corrode the electronic circuits.



Use and store the CID-927 only in normal temperature environments. Temperature extremes can shorten the life of electronic devices, damage batteries, and distort or melt plastic parts.



Keep the CID-927 away from dust and dirt, which can cause premature wear of parts.



Handle the CID-927 gently and carefully. Dropping it can damage circuit boards and cases and can cause the CID-927 to work improperly.



Use only fresh batteries of the required size and recommended type. Batteries can leak chemicals that damage your CID-927's electronic parts.



Wipe the CID-927 with a damp cloth occasionally to keep it looking new. Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the CID-927.

Modifying or tampering with the CID-927's internal components can cause a malfunction and might invalidate its warranty and void your FCC authorization to operate it. If your CID-927 is not performing as it should, take it to your local RadioShack store for assistance. If the trouble is affecting the telephone lines, the phone company can ask you to disconnect your CID-927 until you have resolved the problem.

---

## THE FCC WANTS YOU TO KNOW

In the unlikely event that your CID-927 causes problems on the phone line, the phone company can temporarily discontinue your service. If this happens, the phone company attempts to notify you in advance. If advance notice is not practical, the phone company notifies you as soon as possible and advises you of your right to file a complaint with the FCC.

Also, the phone company can make changes to its lines, equipment, operations, or procedures that could affect the operation of this telephone. The telephone company notifies you of these changes in advance so you can take the necessary steps to prevent interruption of your telephone service.

## LIGHTNING

Your CID-927 has built-in protection circuits to reduce the risk of damage from surges in telephone line and power line current. These protection circuits meet or exceed the FCC requirements. However, lightning striking the telephone or power lines can damage your phone.

Lightning damage is not common. Nevertheless, if you live in an area that has severe electrical storms, we suggest that you unplug your phone during storms to reduce the possibility of damage.

### Limited One-Year Warranty

This product is warranted by RadioShack against manufacturing defects in material and workmanship under normal use for one (1) year from the date of purchase from RadioShack company-owned stores and authorized RadioShack franchisees and dealers. EXCEPT AS PROVIDED HEREIN, RadioShack MAKES NO EXPRESS WARRANTIES AND ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THE WRITTEN LIMITED WARRANTIES CONTAINED HEREIN. EXCEPT AS PROVIDED HEREIN, RadioShack SHALL HAVE NO LIABILITY OR RESPONSIBILITY TO CUSTOMER OR ANY OTHER PERSON OR ENTITY WITH RESPECT TO ANY LIABILITY, LOSS OR DAMAGE CAUSED DIRECTLY OR INDIRECTLY BY USE OR PERFORMANCE OF THE PRODUCT OR ARISING OUT OF ANY BREACH OF THIS WARRANTY, INCLUDING, BUT NOT LIMITED TO, ANY DAMAGES RESULTING FROM INCONVENIENCE, LOSS OF TIME, DATA, PROPERTY, REVENUE, OR PROFIT OR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, EVEN IF RadioShack HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Some states do not allow the limitations on how long an implied warranty lasts or the exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

In the event of a product defect during the warranty period, take the product and the RadioShack sales receipt as proof of purchase date to any RadioShack store. RadioShack will, at its option, unless otherwise provided by law: (a) correct the defect by product repair without charge for parts and labor; (b) replace the product with one of the same or similar design; or (c) refund the purchase price. All replaced parts and products, and products on which a refund is made, become the property of RadioShack. New or reconditioned parts and products may be used in the performance of warranty service. Repaired or replaced parts and products are warranted for the remainder of the original warranty period. You will be charged for repair or replacement of the product made after the expiration of the warranty period.

This warranty does not cover: (a) damage or failure caused by or attributable to acts of God, abuse, accident, misuse, improper or abnormal usage, failure to follow instructions, improper installation or maintenance, alteration, lightning or other incidence of excess voltage or current; (b) any repairs other than those provided by a RadioShack Authorized Service Facility; (c) consumables such as fuses or batteries; (d) cosmetic damage; (e) transportation, shipping or insurance costs; or (f) costs of product removal, installation, set-up service adjustment or reinstallation.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

RadioShack Customer Relations, Dept. W, 100 Throckmorton St., Suite 600, Fort Worth, TX 76102

*We Service What We Sell*

3/97

**RadioShack**  
**A Division of Tandy Corporation**  
**Fort Worth, Texas 76102**

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